

PHILADELPHIA INTERFAITH HOSPITALITY NETWORK (PIHN)



MISSION, VISION & PROGRAM MODEL

Philadelphia families comprise 48% of the City's homeless population, and these are the families who are fortunate to find open beds. Philadelphia Interfaith Hospitality Network (PIHN), a 501c3 charitable organization, mobilizes resources and volunteers from diverse congregations and communities of Northwest and Northeast Philadelphia in direct response to the needs of homeless families for temporary shelter, encouragement and support.

Founded in 1991 by volunteers from a dozen Northwest Philadelphia churches and synagogues, PIHN envisions a world where all families have the opportunity to achieve and sustain a self-sufficient lifestyle in safe affordable housing in mixed-income neighborhoods with good schools.

PIHN is one of the first affiliates of the national congregational shelter movement, **Family Promise**. Inspired by varied faith traditions, volunteers host families experiencing homelessness in churches, synagogues and mosques. They provide emergency shelter, hospitality and other direct aid to help families to regain independence in safe, affordable housing. Programs are non-sectarian, non-proselytizing and non-religious. PIHN builds on this model to provide:

- ❖ **Emergency Shelter, Food and Clothing** – to help families meet basic needs
- ❖ **Therapeutic Services** – to stabilize families, help resolve trauma
- ❖ **Transitional and Supportive Services/“Family Connections”** – to strengthen parenting skills, family financial literacy/money management skills, career development/ income security, youth development
- ❖ **Housing Placement and Relocation** – to help families secure transitional or permanent affordable housing and move into it successfully
- ❖ **Transformational Housing** – to provide innovative rental subsidy and affordable master lease opportunities
- ❖ **Community Education and Advocacy** – to give voice to the unmet needs of the impoverished and build support for affordable housing and anti-poverty policies that address root causes

CORE VALUES

- ❖ **Family preservation is best served by enabling families to stay together in-shelter**, and by offering a trauma-informed, holistic approach that engages each family member.
- ❖ **Basic needs must be met before families can begin focusing on self-sufficiency goals.**
- ❖ **Access to education and training opportunities is key to upward mobility**, within and across generations
- ❖ **Access to continued follow-up and support leads to long term success**



HOW PIHN IS STRUCTURED TO MOBILIZE COMMUNITY RESOURCES

- ❖ **1,500+ volunteers** from 56 congregations, 9 universities, 2 seminaries give 15,126 hours
- ❖ **Volunteer-led**, with small professional staff and strong local collaborations
- ❖ **Strong community partnerships** provide children and families with many resources and nearly **\$125,000 of donations in-kind**: food and food cards; clothing/uniforms; transportation vouchers; household furnishings; scholarships and camperships.

2015 ACCOMPLISHMENTS

EMERGENCY AID, TRANSITIONAL AND SUPPORTIVE SERVICES – 2015

- ❖ **Shelter - 25 families**, (26 adults and 45 children) received **7,055 bed nights**
- ❖ **Relocation Services- 37 families** received **weekly case management, housing counseling and relocation to transitional or permanent housing**
- ❖ **Food – 15,330 meals fed 25 families in-shelter**, including healthy breakfasts, after-school snacks
- ❖ **Clothing – 252 children and youth** received clothing, diapers, infant and toddler clothes, back-to-school clothing, uniforms, athletic wear, winter coats, mittens, other items
- ❖ **Transportation - \$14,850 in SEPTA fares** to reach work, school, family health appointments safely
- ❖ **Total direct aid – 140 families** received **\$76,000 in direct support + \$146,000 of donations in-kind (including a donated property.**
- ❖ **Transitional and supportive services - 140 families** (392 children and adults); long-term connections with families post-shelter strengthen self-sufficiency, independence
- ❖ **Transformational Housing: Launch of Master Lease Housing Program** providing **8 affordable housing opportunities for PIHN alumni families.**

OUTCOMES AND IMPACT

- ❖ **2015 -** *21 families moved to transitional housing; 4 families moved to permanent housing*
- ❖ **2015 -** *14 families diverted from homelessness with case management, material supports, rent subsidies*
- ❖ **2002-15 -** *92% of families hosted by PIHN have avoided ever having to return to shelter*
- ❖ **1991-15-** *PIHN has helped 375 Philadelphia families (1022 individuals) achieve stability*
- ❖ **Since 2000 -** *140 alumni families have remained connected with PIHN over the past 15 years. 92% have succeeded in stabilizing their families and never required a return stay in shelter. Many continue to use PIHN's services and material supports and now serve as donors / volunteers, encouraging other families*

DEMOGRAPHICS, POPULATION SERVED

- ❖ 152 families (429 children and adults) served in 2015
- ❖ 76% female, 24% male
- ❖ 95% African-American, female heads-of-household
- ❖ Families come from Northwest and Northeast Philadelphia, also North and West Philadelphia
- ❖ 70% of all those served by PIHN in 2015 were young and/or school-age children, birth—18 years



CONTACT PIHN

Northwest Office/Day Center

215-247-4663 Ext 136

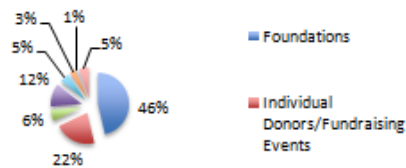
Northeast Office

215-247-4663 Ext 132

REVENUE AND SUPPORT 2015

| | | |
|-------------|---------------------------------------|-------------------|
| 2015 | | |
| 42% | Foundations | 192,609 |
| 20% | Individual Donors/Fundraising Events | 90,198 |
| 5% | Member congregations | 23,158 |
| 11% | Grants and Contracts | 49,875 |
| 5% | Federated Giving (United Way) | 20,593 |
| 3% | Earned Income - rents, interest, misc | 14,129 |
| 1% | Corporate donors/matching gifts | 2,438 |
| 5% | Donations In-Kind | 22,500 |
| 9% | Carried over from 2014 | 40,874 |
| 100% | Total | \$ 456,374 |

REVENUE & SUPPORT 2015



- FOUNDATIONS
- INDIVIDUAL DONORS/FUNDRAISING EVENTS
- MEMBER CONGREGATIONS
- GRANTS AND CONTRACTS
- FEDERATED GIVING (UNITED WAY)
- EARNED INCOME - RENTS, INTEREST, MISC
- CORPORATE DONOR/MATCHING GIFTS

OPERATING EXPENSES 2015

| | | |
|--|------------------------------------|-------------------|
| | Personnel | 192,661 |
| | Acct/fiscal services/prof fees | 4,500 |
| | Confs, staff develop, vol training | - |
| | Depreciation | 7,854 |
| | Direct Aid/Families/Child & Yth | 76,231 |
| | Dues, subscriptions | 3,345 |
| | Equipment | 1,568 |
| | Fundraising expenses | [20494] |
| | Insurance | 12,558 |
| | Consultants/mgt assistance | 19,700 |
| | Occupancy | 54,570 |
| | Printing/mailing | 4,126 |
| | Rent Subsidies/Utility Assistance | 14,778 |
| | Supplies: office expense | 10,319 |
| | Telephone | 9,418 |
| | Travel, transportation | 8,244 |
| | Total | \$ 419,872 |
| | Change in Fund Balance | \$ 36,502 |

OPERATING EXPENSES 2015

